



### Materials Management

MRS.KALPANA ASST.PROF ICON





## Materials Management

- Introduction: Why should we discuss?
- Purchase policy
- Receiving goods
- Inventory process
- Distribution
- Equipment- General tips





### Why should we discuss?

Problems galore !

- Shortage
- Expiry
- Wastage
- Pilferage
- Malfunctioning of equipments





### Materials managementdefinition

Definition: A process encompassing

acquisition, shipping, receiving, evaluation, warehousing and distribution of goods,

supplies and equipment

Each step is vital





### Materials management functions

- 1. Material planning and programming
- 2. Purchasing and outsourcing
- 3. Inventory control
- 4. Storekeeping and warehousing
- 5. Codification





# Materials management functions ...contd.

- 6. Standardization and evaluation of all products
- 7. Transportation and material handling
- 8. Inspection and quality control
- 9. Cost reduction through value analysis
- 10. Disposal of surplus / obsolete material
- 11. Distribution







#### **Basic Principles**

- 1. Based on need assessment
- Ultimate aim: Right quality, right quantity, right prices, right source and at right time to the right place
- 3. Centralize the purchase system
- 4. Back up of good systems management





# Finding the Right Source

- 1. Supplies catalogue
- 2. Print media : Trade directories, trade journals , news papers, yellow pages
- 3. Salespersons: many advantages
- 4. Trade exhibition , fairs , conferences
- 5. Colleagues in similar field
- 6. Internet







## Negotiations

- Possible because of huge margins
- Pass on to patients
- Not at the cost of quality
- Win-win situation for all
- Maintain relationship







## NEGOTIATION

**ETHICS** 

#### BUYER

#### RELATIONSHIP DEAL OR NO DEAL

#### SELLER

#### OBJECTIVES

Satish





## Negotiations – Principles

- 1. Not to purchase on listed price
- 2. Negotiate bulk price
- 3. Always ask for discount
- 4. Price protection
- 5. Credit









- Establish written protocols, assign responsibility
- 2. Checking of goods for quality, expiry etc
- Cross check with purchase order & invoice / delivery chalan
- 4. Proper record in designed registers
- 5. Signature of receiver & delivery person
- 6. Periodic checks<sub>Satish</sub>





## Material receipt register

Date	Sr. No	Supplier' s Name	P. O. Ref. & Date	Challan No. Dt.	Qty Receiv ed	Qty Reject ed	Qty Accept ed	MRN No.







#### Inventory

- Stocks to ensure un interrupted supplies
- The idle resources which have future

economic value

Cushion between estimated and actual

demand of materials





### Inventory control

#### A scientific system which indicates:

- 1. What to order
- 2. When to order
- 3. How much to order
- 4. How much to stock







## Inventory control

- Optimum level of inventory not large, not small
- 2. First in, first out
- 3. Factors: utility, availability, demand, cost
- 4. ABC Analysis:

Quantity vs Cost categorization of items A-10 % --70 % B-20 % - 20 % C-70 % -10 % More attention to A





#### Stock control card

Code No.		EOQ/ Lot size	Units	Location

Date	Doc Ref	IN	OUT	Bal	Remark

#### Consumption - month wise

Satish





## Categorization & codification

- Time consuming; very helpful in long run
- Makes stock taking easier
- Helps keeping track of movements of goods
- Design registers according to requirements & volume of turn over







#### Distribution

- From store to user
- An intricate process
- Right item at right time at right place
- 2 methods:

\*Requisition: as and when required

\*Par level: periodic replenishing to a certain

fixed level





#### Computerization

Makes life easy

Have security against data tempering







# Equipments: general tips

- 1. Assess need: cost benefit analysis
- 2. Shop around
- 3. Learn from sales persons
- 4. Sources of information: web, conferences, journals
- 5. Bargain hard
- 6. After sale service most important parameter





#### General tips ...

- 7. Client list
- 8. Trial period
- 9. Warranty details
- 10. AMC and After sale service: down time, replacement, preventive maintenance
- 11. Log book
- 12. Insurance
- 13. Obsolescence , buy back
- 14. Training of staffatish





#### References

- Hospital-planning, design and management D Kunders S Gopinath A Katakam
  Selected Readings in Hosp Admin -IHA 2000
- 5. Hospital Admin G M Francis Jaypee





### Thanks

